

ITC LIMITED
INVESTOR COMPLAINTS - SEPTEMBER 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	-
2	SEBI (SCORES 2.0)	0	0	0	0	0	0	-
3	Stock Exchanges	0	0	0	0	0	0	-
4	Other Sources (if any)	0	0	0	0	0	0	-
5	Grand Total	0	0	0	0	0	0	-

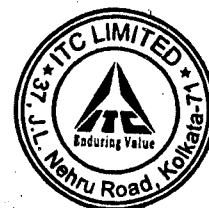
Note : During the month, 8 letters of shareholders / investors were received by the Company through SCORES which, though promptly responded to, did not qualify as investor complaint in terms of the Complaint Identification Policy of the Company.

MONTHLY DISPOSAL OF COMPLAINTS - FINANCIAL YEAR 2025-2026

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April, 2025	0	0	0	0
2	May, 2025	0	0	0	0
3	June, 2025	0	0	0	0
4	July, 2025	0	0	0	0
5	August, 2025	0	0	0	0
6	September, 2025	0	0	0	0
	TOTAL		0	0	

ANNUAL DISPOSAL OF COMPLAINTS

SN	Financial Year	Carried forward from previous year	Received	Resolved	Pending
1	2021-22	0	1	1	0
2	2022-23	0	1	1	0
3	2023-24	0	0	0	0
4	2024-25	0	1	1	0
	Grand Total	-	3	3	0



NOTE : Letters received by the Company, either directly from the Shareholders / Investors or through SCORES / SMART ODR Portal / Stock Exchanges, which did not qualify as 'complaint' in terms of the Complaint Identification Policy of the Company, were responded to promptly.